

## COVID Recovery Knowledge Share

This space will be largely open discussion about lessons learned and best practices. This space will offer a few discussion prompts and break out rooms for more focused discussion.

Keep in touch on NASCO's COVID-19 Response Slack Channel [#covid-19-response](#)

NASCO's collected resources ([link to resources](#))

NASCO's Member co-op economic response survey ([link](#))

Does your co-op have COVID resources you want to share not already listed here? Any material shared at the following link will be added to the resources page above and shared with member co-ops in the slack channel. ([Resource repository link](#))

## What got us through?

What got your co-op through the most difficult part? What was the biggest impact? Not every co-op had the same struggles. Was it high vacancies? Conflict? Grief? Economic impacts?

What were the best parts? Were there systems your co-op created to support members in new ways? Did your members find new ways to take care of tasks? Do you think any of the changes your co-op made will become permanent?

### Some game changers

- PPP loans
- Zoom conferences
- Health Assessments / Member check ins / direct networking between co-ops

Were there other forms of support or resources that your co-op found helpful in navigating the last year? Will these resources still be available in the future?

## Member engagement

What has improved member engagement? Where does your co-op struggle with member engagement?

### Member engagement tools

- Board meetings / house meetings
  - Did your co-op hold online meetings?
  - How did the meetings change virtually?

- Did your co-op adjust to zoom?
- Preventing Member burnout
  - Term limits
  - Breaking down projects/ delegation
  - Recognition of labor
- Meals and Social
  - Meals together
  - Social events / educational events
  - Mutual aid / community events

## Planning for the future

What changed about your plans for the future? Is your co-op budgeting for higher vacancies? Quarantine protocol in the lease? New food systems? Is your co-op on its way “back to normal” or trying to create a new “normal”?

### Permanent changes being made

- Mandatory Reporting outbreaks
- Budget changes
- Rent increase? Rent forgiveness policies etc.

### Your co-op today

- Are your policies and practices changing as more people get vaccinated?
- Are members getting vaccinated? Is this affecting your co-op?
- Accepting new members?
- In person meetings / gatherings