



Finance Roundtable Discussion Questions

- 1) How does your coop share information about member debt?

- 2) How has your co-op set the members' expectations for the treasurer or board in dealing with member debt?

- 3) What does your co-op do to balance the need for open records with the need for member privacy, or to avoid "shaming" a member in debt?

- 4) Do the members at your co-op feel that they understand the debt, payment plan, and eviction processes?

- 5) How does your co-op report on member debt and payment plan status?

- 6) Does your coop have pre-written requirements for payment plans, or do you deal with them case-by-case? Who approves payment plans?

- 7) Does your coop allow payment plans to be modified if someone falls behind again? If so, are there limits to this?

- 8) Does your co-op offer any scholarships or grants to help lower income people afford their rent?

- 9) Is your coop aware of the laws on debt collection in your state, and the role/limits of collections agencies?